

## Soft.ProDoc

Enterprise Healthcare Solutions with Clinical Excellence

### Front Desk

- Patient Registration
- OPD Billing
- Admissions & Deposits
- Appointments Scheduling
- Casualty
- Investigation Billing
- Generic Patient Discharge
- Patient Enquiry
- IP Package Allocation
- Authorization Limits (TPA/Creditors)
- Bed Reservation & Reservation Cancellation

### Wards

- Service Order Posting
- Clinical Discharge
  - Generic Prescription
  - Brief Clinical Discharge
  - Doctor Notes
  - Discharge Typecasting
  - Diagnosis Details
  - Medication
  - Instructions & Follow-up
- Bed Transfer

### Billing

- IPD Bill Creation
- Multi level Receipt
- Advance & Refund
- Service Allocation with Emergency Flag
- Bill Write off
- Entity Remuneration of Bills
- IP Package Billing
- Remuneration Reconciliation
- Patient Due Bill List
- All Transaction Cancellation

### Credit Party / TPA Billing

- Credit Party Invoices
- Credit Party Receipts
- Cancellation of all Credit Party Information
- TPA Invoice Creation
- TPA Receipt Management
- Cancellation for TPA
- Black Listing of TPA / Creditors

### Laboratory Reporting

- Master Management
  - Create Dynamic Parameters
  - Create Test
  - Create Profiles
- Investigation Browser
- Single Screen Result Entry
- Report Viewing / Printing
- Statistical Report

### Credit Party / TPA Billing

- Master Management
  - Create Procedures
  - Create Dynamic
  - Report Templates
- Procedure Browser
- Single Screen Template Driven Report Writing
- Report Printing
- Statistical Report

### Dashboard

- Qualitative Information
- Presentable Information
- Performance Analysis
- Graphical Reports
- Bar Charts / Pie Charts

### Masters

- Hospital Facility Structure
- Services relative
- Tariff Heads & Relative
- Statutory Dynamic Masters

### MIS

- Facility Related Statistical Reports
- Performance related Reports
- Qualitative / Quantitative Reports
- Standard MIS Reports
- Revenue related Reports

### Inventory

- Inventory Master Management
  - Item, Supplier, Manufacturer, Item Group, etc.
- Purchase Order Generation
- Different Level of GRN
- Purchase Return
- Material Indent / Issue
- Discrepancy Report Generation
- Statistical Reports
- Stock / Supplier Level Reports
- Provision of Opening Balances

## About Soft.Com

Soft.Com is an IP-Led services company, based in Mumbai, India. We offer technology specific expertise to industries like Banking, Financial Management, Insurance and Healthcare; enabling our clients to achieve high-performance business objectives.

At Soft.Com, we actively emphasize on research and development of specific software assets that enable us to deliver our services more efficiently to our customers. Use of these proprietary products and services; lead to greater reliability, quicker time to market and/or lower cost to the customers. Through years of focused and systematic approach, we have successfully developed state-of-the-art assets like Transform, Compose, Cohesive and Compliance which serve as frameworks. These paradigms are fashioned keeping in mind the inevitable technology shifts in the contemporary business environment. With these indigenously designed frameworks, we develop and initiate technology based business solutions to enhance the end solution to our clients.

## Our Customers

- Care Institute of Medical Sciences (CIMS), Ahmedabad
- United CIIGMA, Aurangabad
- GD Hospital & Diabetes, Kolkata
- Sundaram Medical Foundation, Chennai
- SNH Hospital, Nigeria
- Dr. Balwant Singh's Hospital, Guyana
- Al Qadi Hospital, Saudi Arabia
- Jagannath Hospital, Bhubneshwar
- Goenka Hospital, Gandhinagar
- Kalsekar Hospital, Mumbra
- Ashwini Hospital, Cuttack
- Bhagwan Mahaveer Cancer Hospital & Research Centre, Jaipur
- Vivekanand Hospital, Jalna
- Mehta Hospital, Chennai
- Dhanwantari Hospital & Research Centre, Mumbai

## Our Expertise

### Consulting & Advisory

- Formulate IT strategies
- Develop an appropriate application blueprint & implementation plan
- Quickly identify how the IT organization can provide greater value to the business
- Improve operation and processes efficiency of the IT function

### Business Process Optimization

- Advisory Services for Business Process Reengineering/Optimization
- Moderating the 'As is' process & 'To be' process
- Process Modeling – Use of Automated workflows
- Expertize on jBPM
- Advisory services backed up by Delivery services
- Usage of the LEAN Six Sigma model

### Application Development

- Strong delivery capabilities in RAD & Cascade methodologies
- Matured Application Development services
- Expertise in Business process re-engineering, Rapid Prototyping as well as investments in Accelerators
- Unique & Proven application development service methodology
- Use of Open Source technologies for development
- Native applications for Mobile platforms

## Our IP

- **Soft.ProDoc**
  - HIMS
- **Soft.Extend**
  - Extension Tool
- **Soft.MetaMorf**
  - Converter
- **Soft.Compose**
  - Screen Painter
- **Soft.XMbus**
  - Unified Messaging Hub

### Application Management

- Application Support & Maintenance Services
- Ensure Business Applications are managed & operated seamlessly providing secure & high performance platform
- Operate on a comprehensive LEAN based framework
- Proven ITIL based Support methodology & Domain Expertize
- Advanced & Recognized Multi-tiered framework

### QA & Testing

- Test Planning and Design
- Test Infrastructure design and setup
- Test Automation Scripting
- Unit, Integration, System and Acceptance Testing
- Regression Testing
- Usability Testing
- Compatibility and Interoperability testing
- Performance Testing
- Defect Management

### System Performance Tuning

- End-to-end System Performance & Troubleshooting
- Completely automated process for performance tuning
- Proficient in Application Specific Benchmarks
- Defining proper strategy for performance testing
- Recommending apt testing tools
- Benchmarking performance at peak load